



Product Purchase Warning

Warning when purchasing Continental tyres from non SA sources or parallel importers:

Interac Distribution (Pty) Ltd, as the Official Distributor for Continental Bicycle Tyres in South Africa, honours warranty claims for Continental products purchased in South Africa against any manufacturing defects and will replace via our network of dealers and wholesalers, subject to the following stipulations and procedures:

- Folding tyres are warranted if purchased "Boxed" as per aftermarket specification and not as Original Equipment (OE) stock which has found its way into the aftermarket. These items, generally come without fitting instructions or packaging (unboxed) and can sometimes be wrapped in a clear polythene bag. Markings on these tyres allow us to determine if the tyres are OE or aftermarket.
- These tyres are not supplied with fitting instructions and are not meant for sale to the end user as a separate component part, and will not be warranted by Interac Distribution (Pty) Ltd.

Interac Distribution (Pty) Ltd recommends returning any products with potential manufacturing defects to the original place of purchase in the first instance, along with proof of purchase from your dealer. Direct returns (not via your bicycle dealer) must be accompanied by the original purchase receipt.

Interac Distribution (Pty) Ltd will not warranty, inspect, or open a returned box which has:

- Been purchased outside of South Africa and not from Interac Distribution (Pty) Ltd.
- Is an Original Equipment product which was imported as an individual replacement item (i.e. was not the original product fitted to your bicycle during the production process).

It is in the interests of all purchasers of Continental products whether purchased in South Africa or in overseas markets, to retain the sales receipt of the products purchased to validate any warranty claims that may arise.

Interac Distribution (Pty) Ltd

Official South African Importer of Continental Bicycle tyres

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